

Your eSky account: what does it give and how to use it?

To provide our users with comfortable services, we are constantly developing **your eSky account**. Check how you can better manage your bookings through your account and **why it is worth to create the account**!

Where can I log in or register?

The link to your account can be **found in the menu bar** on eSky websites or <u>directly at this</u> <u>address</u>.

If you have an account, you can log in with your email and password. That's all!

If you **don't have your account** yet, you can register by **entering your email address**. Then we will send a message to your email address with a link that you can use to set a password. After setting a password, you can use your account.

What is your eSky account?

Your eSky account is where you can **easily manage your bookings** - including flights and hotels. With it, you can also add and save your details for online check-in. In addition, logged in users get **special offers on accommodation bookings** and can receive notifications about changes in prices of observed flights. This makes searching for **cheap travel opportunities even easier**!

Additionally, the account enables faster and more convenient flight and hotel booking because you **don't have to fill in the booking forms each time**. It is really important, especially for people who travel a lot!

What can you do in your account?

What options can be found in your account?

- 1. Resend the **booking confirmation** to the selected email address.
- 2. Adding the necessary **data required for online check-in** both for you and other passengers.
- 3. Changing the flight date Your account allows you to send a query whether it is **possible to change the date of the flight**.
- 4. Change of **contact details** email address and telephone number.
- 5. Viewing flight and hotel bookings.
- 6. Information on **required visas (with the possibility of their purchase)** and **other documents** as well as current travel rules.
- 7. Possibility to purchase **additional services** such as:
 - checked baggage,
 - priority boarding,
 - travel insurance,
 - car rental,
 - accommodation bookings.
- 8. Possibility to **manage your price alerts** setting notifications about the best flight prices on selected routes.

Can you find previous bookings in your account?

If you are just setting up your eSky account, you can also **view your previous bookings**. You just have to use the "My bookings" form available on the screen and enter your eSky order number. **Note!** In order to import previous bookings, **bookings must be made to the same email address** used for your current account.

Does this article have the information you were looking for? <u>Yes</u> | <u>No</u>